

# ELITE - TERMS & CONDITIONS

All payments must be made, credited, and cleared within the time-limits stated in GreenGo Travel policies detailed down below. All transactions must be in US dollars and transfer fees must be covered by the client. A written confirmation is required and mandatory to confirm or cancel any booking. Our system manages our availability automatically; therefore, spaces will be released if payments have not been accomplished.

## FOR INDEPENDENT TRAVELERS

### Booking Policies

- 40% deposit must be made to confirm any booking.
- Total remaining balance must be fully credited in our account 61 days prior cruise date.

### Cancellation Policies

- 121 days and more – 10% cancellation fee applies
- 120 days to 61 days prior tour date - 40% cancellation fee will apply
- 60 days prior cruise departure – full cancellation fees apply

## CHARTER BOOKINGS

### Booking Policies

- 40% must be made to confirm any charter
- 20% must be accomplished 181 days prior cruise departure date
- 40% final deposit must be fully credited in our account 91 days prior cruise date

### Cancellation Policies

- 181 days and more – 10% cancellation fee applies
- 180 days to 151 days prior cruise date - 20% cancellation fee will apply
- 150 days to 91 days prior cruise date - 30% cancellation fee will apply
- 90 days prior cruise departure date – full cancellation fees apply

